

ORIGINAL



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COMMISSIONERS
BOB STUMP – Chairman
GARY PIERCE
BRENDA BURNS
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SUSAN BITTER SMITH



RECEIVED
ARIZONA CORPORATION COMMISSION

2013 APR 10 A 9:53

Executive Director

April 10, 2013

AZ CORP COMMISSION
DOCKET CONTROL

To: Docket Control

RE: Global Water-Santa Cruz Water Company

Docket No. W-01212A-12-0309, SW-20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315

Please docket the attached ____ 4 ____ customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

APR 10 2013

DOCKETED BY	MR
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W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2013 - 110019

Date: 4/8/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: PETITION

PETITION

Account Name: PETITION PETITION

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ Zip: 00000

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone:

Nature of Complaint:

*** OPPOSED *** W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311
W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315

PETITION INCLUDES 06 LETTERS SENT BY CONSUMERS IN OPPOSITION TO GLOBAL RATE INCREASE.

I am opposed to granting an increase to Global Water so they can achieve a higher rate of return. The current rate of return that is earned is greater than any individual can make investing or putting money in the bank. This rate increase will not only increase my monthly bill, but it will also lead to an increase in my HOA dues. It is not fair to be charged twice and Global Water did not calculate this fact into their test data. The basic service charge increases in water and sewer will increase my total bill \$23 a month and over \$30 a month with usage. The reduced rebate threshold will be almost impossible to meet regularly and that leads to an addition \$10 in water usage charges. Global's letter to customers even state that most will see at least a \$72 per year increase, that means I would be paying \$216 more in 3 years, but in reality it is more like \$400 or more to the average homeowner. Global wants a 37% increase or more and incomes are not keeping up with that kind of increase. I will be forced to make other cuts to my spending in order to pay for something that I need. This is a preventable hardship!

PLEASE TELL GLOBAL WATER -NO INCREASE! They already make a healthy return on their investment. Tell them to stop hurting their customers with outrageous rate increases.

Submitted by:
Gary W Clinton
Julius & Patti Feldmeier
Maureen McKinney
Stephannie Interrante
Pedro E Almazan
Stacy Slater
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

4/8/13 Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 4/8/2013

Opinion No. 2013 - 110019

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110066

Date: 4/9/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Heather Leone

Account Name: Heather Leone

Home:

Street:

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ Zip: 85138

is: E-Mail

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone:

Nature of Complaint:

Do not increase the Global Water Rate.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/9/13 Comments noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 4/9/2013

Opinion No. 2013 - 110066

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110065

Date: 4/9/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Brian Last: Rinsky

Account Name: Brian Rinsky

Home:

Street:

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ Zip: 85138

is: Cellular

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone:

Nature of Complaint:

We had purchased our home in Maricopa and budgeted for our expenses based on the history of utility charges provided to us.

The rates were high in comparison to other communities and a \$16.00 hike in sewer, a \$6.00 increase in water, couple with the increase in HOA fees to maintain the common areas is out of line.

This extra burden will reduce our disposable income and prevent us from enjoying some of the amenities we had anticipated to use as well as deter us from recommending others to purchase homes in the area.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/9/13 Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 4/9/2013

Opinion No. 2013 - 110065

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2013 - 110064

Date: 4/9/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Adil Kadri

Account Name: Adil Kadri

Home:

Street:

Work: (000) 000-0000

City: Maricopa

CBR:

State: AZ Zip: 85139

is: E-Mail

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name: Katherine Dombrowski

Contact Phone:

Nature of Complaint:

I don't think is justifiable when the water they provide even not safe to drink. The reason for hiking rates are very poor. They need to change the way they handle their business. I hope the AZ Commission dig deeper in this matter. Steep increase 25-26 % of the present rate.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

4/9/13 Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 4/9/2013

Opinion No. 2013 - 110064
